

SCARE ASYLUM 2022
RISK ASSESSMENT FOR CUSTOMERS VISITING SCARE ASYLUM

Date: October 2022 & reviewed daily during the event.					
Hazard identified	How it can be caused	Existing Controls	Likelihood	Outcome	Risk level
Cuts & bruises	<ul style="list-style-type: none"> - Bumping into objects, fixtures & fittings & people - Moving around the site in differing light levels - Moving away from scare staff - Being pushed in a crowd 	<ul style="list-style-type: none"> - Site is generally flat. - Recommended on website (FAQ section) & highlighted at the entrance that suitable footwear should be worn and that much of the event is indoors and to come suitably dressed. - All steps in scare maze is well lit - Maze not suitable for wheelchair users & others with mobility issues, although they are welcome to come on site & a concessionary rate is available – see access statement on website - Warning signs displayed outside each scare house of features to be alert for. - Staff alert for safety issues and ensure they are dealt with promptly. - Staff monitor weather conditions and implement changes to routes & attractions as required. - First aid provision available. 	2	2	4
Slips & trips	<ul style="list-style-type: none"> - Moving away from scare staff - Dark, narrow corridors in scare maze - Wet floors - spillages - Changes in floor surfaces - Inappropriate footwear - Inclement weather – mud, puddles 				
Customers attending with existing medical conditions & pregnant women	<ul style="list-style-type: none"> - Unexpected scares from sound and special effects - Fright – heart conditions - Strobe lighting – seizures, headaches - Shock, panic, fear, special effects - respiratory problems - Mobility issues 	<ul style="list-style-type: none"> - Q&A section on website explaining hazards and those who the maze is not suitable for including age restrictions: www.scareasylum.co.uk - Written description available from links on website & social media giving an idea of what to expect. - Warning signs up at entrance and outside detailing what special effects the house includes & those persons it is not suitable for. - Evacuation procedures in place across the site in case of emergency - Paramedic first aid provision available on site 	2	3	6
Customers becoming scared / upset /	<ul style="list-style-type: none"> - Underage children coming on site - Customers not knowing what to expect 	<ul style="list-style-type: none"> - Minimum age of participants is 16 with proof of ID required. - No under 16's admitted even with an adult present - ID checks carried out as part of the entry process at the gate & entry 	3	1	3

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distressed	<ul style="list-style-type: none"> - Phobias – scare features - Intensity of the experience 	<p>refused if necessary.</p> <ul style="list-style-type: none"> - Ticket booking process clearly includes a screen stating that those under 16 will not be allowed entry. - Age restrictions on all literature, advertising & website including FAQ section explaining the minimum age of attendance at the event. - Emergency exits located within the maze if someone needs to be taken out and staff in the maze trained to be alert and deal with this. - Paramedic first aiders available to deal with panic attacks & associated conditions. - Customers can leave the site if they wish, but cannot be readmitted. 			
Inappropriate / trouble causing behaviour	<ul style="list-style-type: none"> - Customers becoming scared - Groups of youngsters - Customers under the influence of drink or drugs - Overreaction to events - Response to injury or damage to personal property - Accessing unauthorised areas 	<ul style="list-style-type: none"> - Minimum age requirement for all customers - Challenge 25 policy enforced at all bars with security on the doors - Code of conduct issued to all groups prior to the event which must be signed by the group leader prior to the event. - Amnesty bin at entrance for alcohol, drugs & other potentially dangerous objects, followed by bag searches by male & female SIA door staff. - CCTV installed over areas of the site - On admission, site rules are displayed to all customers regarding smoking in designated area, no flash photography in houses, no touching the actors, no trouble or you're out. Staff enforce rules across the site. - Signs around the site informing customers that alcohol & certain objects (umbrellas, large bags etc.) are not allowed in the maze. - Smoking is only permitted in the designated smoking area. - Security staff patrolling the site to deal with trouble makers and assist customers. - Emergency exit within the haunts in case anyone needs to be removed from the maze. 	2	2	4

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		- Groups & individuals persistently causing trouble / breaking the rules will be asked to leave the site.			
Crowding & congestion causing distress, panic & crush injuries	<ul style="list-style-type: none"> - Too many people gathering in one area due to timing of events - Unsupervised customers - Attractions too close together 	<ul style="list-style-type: none"> - The event covers a large site with attractions in different areas to spread the customers out and reduce queues & crowding. - Staggered entry times to reduce queues at admissions and traffic on local roads. - Staff located around the site to monitor queues & bottle necks and to keep people moving. - Designated, spacious queue lines for attractions monitored constantly by staff. - Customers encouraged via FAQ's to dress for the weather - Radio system in place to alert stewards & medics of problems and deploy staff to resolve all types of situations 			
Emergency situations	<ul style="list-style-type: none"> - Ineffective instructions - Insufficient exits & signage - Ineffective staff - Separation of groups in an evacuation 	<ul style="list-style-type: none"> - Daily checks of site, signage & equipment made before use to highlight any issues. - Maintenance staff on call throughout the evening. - Fire & emergency evacuation procedures in place & training completed by all staff & actors - All staff carry evacuation instructions specific to their position / role each night and have received training in the evacuation procedure. - Procedures in place following an evacuation to reunite groups and locate missing persons. - Fire detection & alarm system in place throughout the site. - Fire fighting equipment available & some staff trained to use it. - Emergency lighting installed throughout the site. - Paramedic first aid provision available 	2	4	8

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Safety of external activities brought on site	<ul style="list-style-type: none"> - Unsafe operating procedures - Unsafe equipment 	<ul style="list-style-type: none"> - All external providers submit copies of their insurance, risk assessments and other relevant paperwork to the Scare Asylum team ahead of the event. - All external providers receive a copy of the Scare Asylum staff code of conduct and have a full health & safety induction to the site 	2	4	8
COVID-19	<ul style="list-style-type: none"> - Airborne contamination from person to person & surface to surface - Customers at risk of passing on the virus – non-vaccinated, attending while showing symptoms - Poor personal hygiene of customers - Insufficient ventilation - Inadequate social distancing - Insufficient cleaning 	<ul style="list-style-type: none"> - We are encouraging all customers to have had both vaccinations before attending the event (or as many vaccinations as their age permits). - If the NHS COVID Pass becomes compulsory for events, we will adjust our plans to accommodate this. - All staff working at the event & aged over 18 have had 2 vaccinations 3 weeks before the start of the event - All staff working at the event & aged 17 have had 1 vaccination 3 weeks before the start of the event - Random lateral flow testing of all staff & actors during the event 	3	3	9
Other viral illnesses: colds, flu, gastro-intestinal	<ul style="list-style-type: none"> - Customers with symptoms attending - Poor personal hygiene 	<ul style="list-style-type: none"> - Customers & staff asked not to attend if showing viral symptoms or feeling unwell. - Hand wash stations located around the site with hand sanitiser points at the entrance & exit of all attractions & refilled throughout the evening. - More attractions outside this year to reduce time spent indoors - Indoor areas ventilated as much as possible with indoor queue lines extended to allow for social distancing - A designated toilet cleaner on site each night to keep all toilets on site clean & working. - All staff & stewards to clean their work areas during the evening focusing on hand contact surfaces and high-risk objects. - Customers encouraged to wear face masks in indoor areas and scare maze. 			

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Risk Assessment Matrix

Likelihood	Injury Outcome		Damage Outcome	Risk Level Scores
5 = Almost certain to	Death or Permanent Disability	5	Total destruction	10 – 25 High Risk
4 = Very likely	Hospitalisation	4	Significant damage	
3 = Likely	Treatment by local doctor	3	Maintenance required before use can continue	7 – 9 Medium Risk
2 = Unlikely	First Aid treatment	2	Repairs completed without disruption	
1 = Very unlikely	Discomfort	1	Slight scratches	1 – 6 Low Risk

Notes:

- This risk assessment has been prepared by the staff of Scare Asylum as a general guide for visitors and visiting groups.
- Further information can be found in the Question & Answer section of the Scare Asylum website: www.scareasylum.co.uk along with the Access Statement for the event.
- It must be remembered that Scare Asylum is a live performance and each night has the potential to be a slightly different experience for those attending.
- It is also impossible to know how people will react in and to situations until they actually experience them.
- We suggest that all group members have the mobile phone number of the rest of their group / group leader in their phone in case of emergency or separation.
- We suggest that any group members with respiratory conditions bring inhalers and any necessary medication with them.
- We recommend, based on past experience that group leaders be prepared for individuals to become upset and need escorting off site as soon as possible. Groups should ensure that they have sufficient adults to escort “distressed” individuals back to their vehicle and supervise them there without affecting the supervision requirements of those remaining on site.
- The team at Scare Asylum are constantly monitoring the COVID situation and are implementing changes to ensure the safety of all on site at all times. In the event of any changes to government guidance or legislation we will ensure that we are continuing to do all we can to deliver a safe event.